



Ko//ab Terms of Use

These Terms of Use govern your use of kollabester.com and the Kollab platform, which connects brands with Kollabesters for gifted experiences and campaigns. They are governed by the laws of the Arab Republic of Egypt.

kollabester.com

Egypt

Kollab EG

Last updated 25 October 2026

Contents

- | | | | |
|---|---|----|--|
| 1 | Agreement, Definitions and Eligibility | 8 | Intellectual Property, Third Parties, Mobile App and Site Management |
| 2 | Accounts, Plans, Free Trial and Fees | 9 | Privacy and Personal Data |
| 3 | The Platform and Our Role | 10 | Term, Suspension and Termination |
| 4 | Brand Obligations | 11 | Disclaimers, Limitation of Liability and Indemnity |
| 5 | Kollabester Obligations | 12 | Governing Law and Disputes |
| 6 | Prohibited Activities and Content Standards | 13 | Electronic Communications, General Terms and Contact |
| 7 | Contributions, Licences and Social Media Accounts | | |

1 Agreement, Definitions and Eligibility

- 1.1 Who we are.** These Terms of Use ("Terms") are a legally binding agreement between you, personally or on behalf of a business ("you"), and Kollab EG, an Egyptian company with its registered office at No. 4 Al Obour Buildings, 5th Floor, Office B2, Salah Salem Street, Next to Electronic Warfare Officers Club, Heliopolis, Cairo, Egypt ("Kollab", "we", "us" or "our"). They govern your access to and use of kollabester.com, our web application, mobile application and related media channels (together, the "Site").
- 1.2 What the Site does.** The Site is an online platform that enables brands and other businesses ("Brands") to offer products or experiences ("Kollabs") to content creators and influencers ("Kollabesters"), who request and complete them by publishing content. The Services include account management, campaign and branch management, booking and check-in, content-link submission, and related tools. "Users" means Brands and Kollabesters.
- 1.3 Acceptance.** By accessing or using the Site or the Services, by creating an account, or by ticking the acceptance box, you confirm that you have read, understood and agree to be bound by these Terms and our Privacy Policy. If you do not agree, you must stop using the Site immediately.

- 1.4 Additional rules.** Rules, requirements, deadlines, limits, steps and other details displayed on the Site, in the app, on a Kollab, or on the pricing page form part of these Terms. The more specific rule applies to the relevant Kollab. We may set and change operational limits and steps in the app or on the Site.
- 1.5 Changes to these Terms.** We may amend these Terms from time to time. We will post the updated Terms with a new "Last updated" date and, for material changes, give you notice by email or in-app message at least (14) days before they take effect. Continued use after that date means you accept the changes. If you do not agree, you may close your account before the changes take effect.
- 1.6 Eligibility.** You must be at least 18 years old and have full legal capacity to contract. If you act for a business, you confirm that you are authorised to bind it. The Services are intended for use in Egypt.

2 Accounts, Plans, Free Trial and Fees

- 2.1 Registration and approval.** Brands register through the website. Kollabesters may register through the app or the creator sign-up on the website. All information must be true, accurate, current and complete. We review every Brand and Kollabester account and may approve or decline any account at our discretion. A Kollabester must be at least 18 and must have a public Instagram and/or TikTok account, submit the relevant profile link(s), and verify ownership by completing the verification step we specify, which may include sending a code from that account. One Brand account may manage multiple brands.
- 2.2 Credentials.** You must keep your password confidential and are responsible for all activity under your account. Tell us immediately if you suspect unauthorised use.
- 2.3 Account types and controls.** A Kollabester account must represent one natural person. A Brand account may manage multiple brands and must be controlled by a person authorised to act for the relevant business. Brands may approve each Kollabester request or enable an instant-join setting, and may block individual Kollabesters. We may decline or restrict accounts that do not meet our requirements.
- 2.4 Usernames.** We may change or reclaim a username that is misleading, offensive, infringing or otherwise inappropriate.
- 2.5 Authentic audience.** You must not artificially inflate your social media presence, engagement or influence, for example by buying followers, likes, views or comments, or by using bots, automation or "ghost" accounts. If we reasonably believe that your linked profiles contain a significant share of inauthentic followers or engagement, we may suspend, restrict or terminate your account.
- 2.6 Free trial and automatic charging.** A first-time subscribing Brand receives one free week. A Brand that signs up before launch receives one free month, if eligible. The Brand must add a payment card before the free period begins. Unless the Brand cancels before the free period ends, the applicable subscription or package fee will be charged automatically to that card when the free period ends. All packages, including K-Air, renew automatically by card at the applicable billing interval unless cancelled before the next renewal charge. Cancellation instructions and the applicable price are shown on the Site or pricing page.
- 2.7 Brand fees.** Package names, prices, billing periods and branch allowances are shown on the pricing page and may be updated there. Prices are in Egyptian pounds (EGP), exclude value added tax and other applicable taxes, and are invoiced as required by Egyptian law. Fees are charged in advance by the payment card on file and renew automatically as described in section 2.6 unless cancelled before renewal. If a payment fails or remains unpaid, we may suspend access until payment is made. We do not store full card details; payment processing is handled by the relevant payment service provider.

- 2.8 Kollabester benefits.** Kollabesters do not pay to use the Site. A Kollabester's benefit is the product or experience stated in the relevant Kollab. Nothing in these Terms creates an employment relationship between Kollab and a User. Each User is responsible for any taxes arising from benefits it receives.

3 The Platform and Our Role

- 3.1 Kollab's role.** Kollab operates the platform and coordinates communications and the administration of Kollabs. Brands and Kollabesters must communicate with each other through Kollab's support channels, including email, phone, WhatsApp, the website and the app, rather than contacting each other directly. Kollab is not the employer of any User.
- 3.2 No endorsement or guarantee.** We do not endorse any Brand, Kollabester, product, venue or event, and we make no promise about their safety, quality, legality, availability, prices or results. We do not guarantee any level of audience reach, engagement, footfall or sales from a Kollab. Information on the Site is for general information and is not advice you may rely on.
- 3.3 Gifts and experiences.** Brands are solely responsible for the gifts, products, meals, services and experiences they offer. They must make sure these are lawful, safe, accurately described, and offered with all licences and permits that Egyptian law requires, including for food, health and safety, and the operation of venues and events. Kollabesters take part at their own risk and should use their own judgment before attending any event or consuming any product.
- 3.4 Requests, booking changes and accepted Kollabs.** Brands must respond to Kollabester requests before the relevant visit time. Requests not answered by the applicable response deadline expire. A Kollabester may reschedule or cancel through the app at any time before scanning the branch QR code. Once accepted, the Brand must honour the offer exactly as listed, and the Kollabester must complete the deliverables selected when requesting the Kollab.
- 3.5 Disputes and support.** Users must raise disputes with Kollab through the available support channels. Kollab may review the information provided, facilitate communication and determine platform-related steps under these Terms, but does not guarantee a particular outcome.

4 Brand Obligations

- 4.1 Accurate offers.** Brands must give accurate information about their business, offers and requirements. They must honour the offer exactly as listed and must not add conditions after a Kollabester has been accepted.
- 4.2 Visits and K-Air products.** For a visit, the Brand must provide the listed experience at the booked branch and time. For K-Air, the Brand must send the product to Kollab, not to the Kollabester, in the condition and within the timeframe specified by Kollab. The Brand must ensure each product is safe, lawful, sealed, accurately described and properly labelled.
- 4.3 Branches and QR access.** A Brand may add branches or locations. Each branch may use its branch QR code, which every Kollabester must scan on arrival to check in for the relevant visit. The Brand is responsible for its branch users and staff and must honour valid accepted offers.
- 4.4 Treatment of Kollabesters.** Brands must make sure that their staff treat Kollabesters with respect, that venues are safe, and that no one is harassed, discriminated against or pressured to give favourable coverage.

- 4.5 Kollabester data.** A Brand may use the personal data of Kollabesters that it receives through the Site only to run the relevant Kollab, and it must comply with Egypt's Personal Data Protection Law, including by not sending marketing messages to Kollabesters without their consent.
- 4.6 Advertising claims.** A Brand is responsible for the claims it asks Kollabesters to make. These must be truthful, substantiated and lawful, and must not promote any category listed in Section 6.

5 Kollabester Obligations

These obligations are a condition of taking part in any Kollab. A Brand's brief may set different or additional requirements for that Kollab.

- 5.1 Posting deadline.** You must publish the deliverables selected when you requested the Kollab within 72 hours after scanning the branch QR code or, for K-Air, receiving the product. We may send reminders and set further deadlines or steps in the app.
- 5.2 Deliverables.** When requesting a Kollab, you may choose a Story set of two or more Stories, a TikTok video, or both, and may optionally select a Reel identified as "Standout". The deliverables selected in the request are binding. The available choices and any applicable details are shown in the app or on the Site.
- 5.3 Content retention.** You must keep any Reel or TikTok video published for a Kollab available on your account for six (6) months after posting, except where removal is required by law or by the platform, or is outside your reasonable control. Stories are not subject to a retention period because they expire under the relevant platform's ordinary rules.
- 5.4 Tagging and advertising disclosure.** Every post must tag the Brand's official account and @kollabester, and must include any required advertising disclosure. You must clearly disclose that the content relates to a Kollab or that you received a free product or experience, including by using an appropriate disclosure such as #ad, #gifted or the Arabic equivalent. Disclosure is required even when you were not paid.
- 5.5 Legal compliance of your content.** You alone are responsible for making sure that your content complies with Egyptian law and with platform rules. This includes consumer protection and advertising rules, the rules on health, food and medical claims, the Civil Code and the Penal Code on defamation, and the requirements of the Supreme Council for Media Regulation. You are also responsible for any licence, registration or permit that Egyptian law requires for your social media accounts because of their size or content. We do not monitor or approve your content and are not liable for breaches of those rules.
- 5.6 K-Air delivery.** For K-Air, Kollab arranges shipment of the product from the Brand to Kollab and then to the Kollabester, with shipping included in the applicable K-Air price. The Kollabester must follow the delivery and receipt steps shown by Kollab. Kollabesters keep products delivered to them unless the offer expressly states otherwise. Kollab is not responsible for defects in a product supplied by a Brand. Transit loss, damage, failed delivery and unclaimed products are subject to the K-Air rules displayed on the Site.
- 5.7 No self-promotion.** You must not promote your own business, brand, products or services in Kollab content, including in captions, tags, hashtags, spoken references or visuals, unless Kollab approves it in writing.
- 5.8 Conduct at events and venues.** You are responsible for your conduct at every event, venue visit or booking arranged through the Site. You must behave professionally, respectfully and lawfully, and comply with the venue's rules and applicable Egyptian law. You are responsible for damage you cause.

- 5.9 Overdue Kollabs and consequences.** An overdue Kollab may block you from making new requests until the outstanding deliverables are completed or otherwise resolved. Repeated failures, or any material breach of these Terms, may result in a warning, restriction, account freeze or suspension, or termination under section 10. Where practicable, we will give notice and a reasonable opportunity to respond.

6 Prohibited Activities and Content Standards

- 6.1 Permitted use.** You may use the Site only for its intended purpose of arranging and managing Kollabs between Brands and Kollabesters. Any other commercial use requires our prior written approval.

- 6.2 What you must not do.** You agree not to:

- scrape, harvest or systematically retrieve data from the Site to build a database, directory or competing service;
- deceive, defraud or mislead us or other Users, including to obtain passwords or account details;
- bypass, disable or interfere with the Site's security features or access limits;
- use automated tools such as bots, scripts, spiders or scrapers without our written permission;
- upload viruses, malware, spyware or any material that harms or burdens the Site or its networks;
- impersonate another person or use another User's account;
- use information obtained from the Site to harass, abuse, threaten or harm anyone;
- submit false reports of misconduct or misuse our support services;
- create accounts under false pretences or collect usernames or email addresses for unsolicited messages;
- copy, adapt, decompile or reverse engineer any part of the Site, except as the law permits;
- remove copyright or proprietary notices;
- frame or link to the Site in a way that suggests we endorse you;
- use the Site to compete with us or to run any revenue-generating activity outside genuine Brand and Kollabester collaborations.

- 6.3 Prohibited content and campaigns.** No campaign, Kollab or content on or through the Site may promote, contain or relate to:

- illegal drugs and weapons;
- gambling or unlawful games of chance;
- pornography, sexually explicit or suggestive material;
- content that offends religions or religious symbols, or that violates family principles or values of Egyptian society;
- hate speech, discrimination, harassment, or incitement to violence or hatred;
- defamation, insults, false or misleading news, or invasion of anyone's privacy;
- unlicensed financial, investment or cryptocurrency products or services;
- content that targets or exploits minors; or
- anything that breaches Egyptian law, including the Anti-Cyber and Information Technology Crimes Law No. 175 of 2018, the Consumer Protection Law No. 181 of 2018 and the Intellectual Property Law No. 82 of 2002.

- 6.4 Zero tolerance.** We do not tolerate racism, sexism, harassment or hate speech. If a Kollabester publishes or takes part in such content, whether in a Kollab or on their own channels, we may restrict, suspend or terminate their account under section 10.
- 6.5 Reporting and removal.** We may, but need not, monitor the Site. We may remove or disable content or accounts that we reasonably believe breach this section, respond to requests from competent Egyptian authorities, and report unlawful conduct to them.

7 Contributions, Licences and Social Media Accounts

- 7.1 Content.** Content created and published by a Kollabester for a Kollab, including photos, videos, Stories, Reels and TikTok videos ("Kollab Content"), is subject to this section. Other material you submit to the Site ("Other Contributions") may be used to operate the Services and is treated as non-confidential unless our Privacy Policy says otherwise.
- 7.2 Your promises about content.** You confirm that you have the rights, permissions and consents required to create and submit the content; that it does not infringe another person's rights; that it is accurate and not misleading; and that it complies with these Terms and applicable law. You must obtain appropriate consent from identifiable people appearing in content and must not include material you are not authorised to use.
- 7.3 Ownership and use of Kollab Content.** Subject to applicable law and any required formalities, you agree that Kollab owns the economic rights in Kollab Content created for a Kollab and may store, reproduce, display, distribute, adapt and otherwise use that content for operating and promoting the Services. You agree to complete any reasonable documents or steps required to give effect to that transfer. This does not transfer rights in music, third-party materials or the image, voice or performance of other people beyond the permissions actually obtained. Kollab will download and store submitted content links in its content library, called K-Cloud, within two (2) days after the links are submitted, and make the stored content available to the relevant Brand. Other Contributions are licensed to Kollab on a worldwide, royalty-free basis to the extent reasonably necessary to operate, secure and promote the Services.
- 7.4 Brand use of Kollab Content.** Kollab may make Kollab Content available to the relevant Brand through K-Cloud for the Brand's use in connection with its business and the relevant Kollab, subject to the rights and permissions actually held by Kollab. Paid advertising, whitelisting, print, broadcast or other use requiring additional third-party rights may require separate permissions or agreements. Kollab Content ownership does not itself clear music, third-party material, or the image, voice or performance of people appearing in the content for advertising use.
- 7.5 Rights preserved by law.** Nothing in these Terms transfers or waives any moral rights or other rights that cannot lawfully be transferred or waived under Egyptian law.
- 7.6 Linked social media accounts.** You may link your Instagram, TikTok or other social media accounts ("Third-Party Accounts") to the Site. You promise that you may do so under those services' terms. By linking, you allow us to access, store and display the content and information available through the link, such as your handle, followers, posts and analytics, to run the Services. You may disconnect a Third-Party Account at any time in your account settings or by contacting us, after which we will stop collecting new data from it. Your relationship with each social media service is governed by its own terms, and we are not responsible for its content or availability.

- 7.7 Feedback.** If you send us ideas, comments or suggestions about the Site ("Feedback"), you allow us to use them freely and without payment to improve the Site and our Services. This does not transfer ownership of your own content or existing rights.

8 Intellectual Property, Third Parties, Mobile App and Site Management

- 8.1 Our intellectual property.** The Site and Services, including the software, source code, databases, designs, text, graphics, audio, video and layout, and the Ko//ab name, logo and other marks, are owned by or licensed to Kollab EG and are protected by Egyptian Intellectual Property Law No. 82 of 2002 and by international conventions. We reserve all rights that these Terms do not expressly give you.
- 8.2 Limited licence.** While you comply with these Terms, we grant you a limited, revocable, non-exclusive, non-transferable licence to access and use the Site and to download or print content you are entitled to see, solely for your genuine use of the Services as a Brand or a Kollabester. You may not copy, reproduce, republish, sell, license, translate or otherwise exploit the Site or its content for any other commercial purpose without our prior written consent.
- 8.3 Third-party websites and content.** The Site may link to websites or contain content that belongs to third parties. We do not review or control them and are not responsible for their content, accuracy, policies or practices. If you use them, you do so at your own risk and under their own terms. Purchases from third parties are solely between you and the third party.
- 8.4 Mobile application.** If you use our mobile application, we grant you a revocable, non-exclusive, non-transferable, limited right to install and use it on devices you own or control, strictly under these Terms. You must not decompile, reverse engineer or attempt to extract the source code of the application, modify it or create derivative works, remove proprietary notices, make it available to several users at once over a network, use it to build a competing product, or use it to send automated queries or unsolicited messages. If you obtained the application from the Apple App Store or Google Play, the store operator is not responsible for maintenance or support, which we provide, and is a third-party beneficiary of this section with the right to enforce it. You must also follow the store's terms and the terms of your mobile or data service provider, and you promise that you are not located in or listed under a country or list subject to applicable international sanctions.
- 8.5 Site management.** We may, but are not obliged to, monitor the Site for breaches of these Terms, take legal action against anyone who breaches the law or these Terms, refuse, restrict or remove accounts or Contributions that we reasonably believe breach them, remove files or content that burden our systems, and manage the Site to protect our rights and its proper functioning.
- 8.6 Changes and interruptions.** We may change, improve, suspend or discontinue all or part of the Site or the Services. Where a change materially reduces a paid Brand's service, we will give reasonable notice and, for prepaid fees covering a period we can no longer provide, refund the unused portion. We cannot promise that the Site will always be available, and it may be interrupted for maintenance, technical faults or reasons beyond our control. We are not obliged to provide updates or corrections, except where mandatory law requires them.

9 Privacy and Personal Data

- 9.1 Privacy Policy.** We process personal data in line with Egypt's Personal Data Protection Law No. 151 of 2020 and its Executive Regulations. Our Privacy Policy, which is part of these Terms, explains what we collect, why, how long we keep it and who receives it. By using the Site, you confirm that you have read it.
- 9.2 What we process and why.** We process the data you give us when you register and use the Services, such as your name, contact details, social media handles, audience metrics, location and content, as well as technical data like device and usage information. We use it to create and manage your account, run Kollabs, provide analytics, keep the Site secure, communicate with you, meet legal duties, and improve the Services.
- 9.3 Consent and other grounds.** Where the law requires your consent, we ask for it before we process your data, and you may withdraw it at any time, which will not affect processing already done. We send direct electronic marketing only with your consent, and you may opt out of it at any time.
- 9.4 Your rights.** You may ask us to confirm whether we hold your personal data, give you access to it, correct it, restrict or erase it, or object to its processing, and you may withdraw your consent. To exercise these rights, write to the data contact in section 13. We will respond within the time that the law allows. You also have the right to complain to the Personal Data Protection Center.
- 9.5 Sharing.** We share personal data only as needed to operate the Services, administer a Kollab, provide support, use service providers, or comply with law. For K-Air, a Kollabester's delivery address is shared with Kollab and the relevant courier only, and is not disclosed to the Brand.
- 9.6 Transfers outside Egypt.** Some of our service providers may store or process data outside Egypt. We will transfer personal data outside Egypt only where Egyptian law allows it, including any required licence or permit and any consent, and with safeguards at least as protective as Egyptian standards.
- 9.7 Security and retention.** We use technical and organisational measures to protect personal data, and we keep it only as long as needed for the purposes above or as the law requires. No system is completely secure, and we will notify the Personal Data Protection Center and affected individuals of a data breach as the law requires.
- 9.8 Your own data duties.** If you receive another User's personal data through the Site, you must use it only for the Kollab it was provided for, keep it secure, and delete it when it is no longer needed. Brands must not export or reuse Kollabester data for unrelated marketing.

10 Term, Suspension and Termination

- 10.1 Term.** These Terms apply from the moment you first access the Site and remain in force while you use it.
- 10.2 Closing your account.** You may close your account at any time through your account settings or by contacting us. A Brand's subscription ends at the close of the billing period already paid for, and prepaid fees are not refunded unless these Terms or the law say so.
- 10.3 Suspension or termination by us.** We may suspend, restrict or terminate your account or access to the Services if you breach these Terms or the law, if we reasonably suspect fraud, misuse or a risk to Users or to us, if a Brand fails to pay fees when due, if a Brand fails to honour an accepted offer, if a competent authority requires it, or for repeated or material breaches by a Kollabester. Where practicable, we will give at least (7) days' notice and a chance to respond. We may act immediately for serious breaches.

- 10.4 Account freezes.** For a Kollabester's breach of section 5 or section 6 that does not justify termination, we may freeze the account for a period that we consider proportionate to the breach.
- 10.5 Effect of termination.** When your account ends, your right to use the Site stops. Brands may export available campaign data for (30) days after termination, unless the law or the reason for termination prevents it. Provisions that by their nature should survive will do so, including content rights, intellectual property, liability, dispute resolution and any accrued obligations. Ending your account does not affect obligations that arose before it.
- 10.6 Rescission.** To the extent Egyptian law allows, the parties agree that termination under this section takes effect without a court order, as Article 158 of the Civil Code permits.
- 10.7 No new account.** If we terminate your account for a serious breach, you must not register again under your own or any other name without our written permission.
- 10.8 Other remedies.** Termination does not limit our right to seek any other remedy available under Egyptian law, including civil, criminal and injunctive relief.

11 Disclaimers, Limitation of Liability and Indemnity

- 11.1 "As is" service.** To the fullest extent that Egyptian law allows, the Site and the Services are provided "as is" and "as available", and we give no warranties other than those that cannot be excluded by law. We do not promise that the Site will be uninterrupted, error-free or secure, or that any User will perform their obligations or that any Kollab will achieve a particular result.
- 11.2 Third parties.** We are not responsible for the acts, omissions, products, services, events or content of Brands, Kollabesters, venues or other third parties, or for any injury, illness, loss or damage that arises from a gift, product, experience or event arranged through the Site. You should use your own judgment before entering into any Kollab or attending any event.
- 11.3 Limits on our liability.** To the extent the law permits, we are not liable for indirect or consequential loss, loss of profit, revenue, goodwill, reputation or data, or loss of opportunity, arising from your use of the Site, even if we were told it could happen. Our total liability to you for all claims arising out of or in connection with these Terms is limited to the fees you paid us in the one (1) month before the event that led to the claim or, if you paid no fees, EGP 1,000.
- 11.4 What is not limited.** Nothing in these Terms excludes or limits liability for fraud, intentional wrongdoing or gross negligence, as Article 217 of the Civil Code requires, for death or personal injury caused by our fault, or for any liability that cannot be excluded or limited under mandatory Egyptian law, including consumer protection law.
- 11.5 Indemnity.** You agree to defend and compensate us, our affiliates, officers and employees against third-party claims, and the resulting losses, damages and reasonable legal costs, to the extent they arise from your Contributions or content, your breach of these Terms or of your promises in them, your breach of the law or of anyone's rights, or any harmful act you commit against another User. We may take over the defence of a claim at your expense, and you will cooperate. We will notify you of a claim within a reasonable time after learning of it.
- 11.6 Your data.** We run regular backups, but you are responsible for keeping your own copies of content and data that matter to you. Subject to section 11.4, we are not liable for loss or corruption of data that we could not reasonably have prevented.

12 Governing Law and Disputes

- 12.1 Governing law.** These Terms, and any dispute or claim arising out of or in connection with them or the Site, are governed by the laws of the Arab Republic of Egypt.
- 12.2 Amicable negotiation.** Before starting court proceedings, the parties must try in good faith to settle any dispute through direct negotiation for at least thirty (30) days from a written notice describing the dispute, sent to the contact details in section 13 or to the address on the other party's account.
- 12.3 Courts of Cairo.** If the dispute is not settled within that period, the competent courts of Cairo, including the Economic Courts where they have jurisdiction, have exclusive jurisdiction over it.
- 12.4 Urgent relief.** Either party may ask any competent court at any time for urgent or interim measures, including to protect intellectual property or confidential information.
- 12.5 Consumer rights.** Nothing in this section removes any right that mandatory Egyptian law gives you as a consumer, including the right to complain to the Consumer Protection Agency.
- 12.6 Electronic records.** You agree that our electronic records of your acceptance of these Terms, your account activity and our communications with you are valid evidence, to the extent Egyptian law, including the Electronic Signature Law No. 15 of 2004, allows.

13 Electronic Communications, General Terms and Contact

- 13.1 Electronic communications and signatures.** You consent to receive notices, agreements and other communications from us electronically, by email, through the Site or in the app, and you agree that these satisfy any legal requirement that a communication be in writing. You agree to use electronic signatures, records and contracts, including acceptance of these Terms by clicking or ticking a box, which have the legal effect that the Electronic Signature Law No. 15 of 2004 gives them.
- 13.2 Entire agreement.** These Terms, together with our Privacy Policy and the rules posted on the Site, are the whole agreement between you and us about the Site and replace any earlier understanding.
- 13.3 No waiver.** If we do not enforce a right or provision of these Terms, that is not a waiver of it.
- 13.4 Assignment.** We may assign or transfer our rights and obligations under these Terms to an affiliate or to a successor to our business. You may not assign or transfer yours without our prior written consent.
- 13.5 Events beyond our control.** We are not liable for any delay or failure to perform that is caused by events beyond our reasonable control, including force majeure, power or internet failures, and acts of government.
- 13.6 Severability.** If a court finds any provision of these Terms unlawful or unenforceable, that provision is limited or removed to the minimum extent needed, and the rest of these Terms stays in force.
- 13.7 Language.** These Terms are written in English. If we provide a translation, it is for convenience only and the English version prevails if the two differ.
- 13.8 Contact us.** For questions, complaints, legal notices or personal data requests, contact Kollab EG, No. 4 Al Obour Buildings, 5th Floor, Office B2, Salah Salem Street, Next to Electronic Warfare Officers Club, Heliopolis, Cairo, Egypt, at K-Support@Kollabester.com.

Kollab EG · K-Support@Kollabester.com · kollabester.com